

## Coronavirus update

These [NHS](#) and [government](#) pages remain the best place for up-to-date and accurate information on COVID-19.

This [common questions](#) page from the NHS includes further information that may be helpful in answering your general questions.

We've also updated our own public advice content and will continue to do so as the situation develops. This can be found [here](#). In addition to this there is a [link](#) here to some resources to support deaf or BSL users with the key public information.

[If you are claiming Universal Credit and worried about managing your claim here is some guidance](#) issued by the Department of Work and Pensions.

In view of the recent [government guidance on social distancing](#), we have decided that our office in Martin Snape House, Gosport and our outreach at Gosport Discovery Centre will be closed for face to face appointments until further notice.

To get advice and assistance you can call the following Citizens Advice helplines:

- Adviceline: 03444 111 306 Monday – Friday 0900-1600 (general initial advice).
- Consumer Helpline: 0808 223 1133 Monday- Friday 0900-1700 (help if you have had a problem with goods purchased)
- Help to Claim Helpline: 0800 1448 444 Monday- Friday 0800-1800 (help to claim Universal Credit)
- Scams Helpline: 0808 250 5050 Monday- Friday 0900-1700 (help with online scams)

You can also [chat online to one of our debt advisers](#) or for anything else through [our normal webchat service](#).